

<p>How do you measure the impact of the work carried out by your charity or voluntary group in the local community?</p>	<p>We are in regular communication with our clients, volunteers and partners. In November and December 2023 we sent out a Volunteer Survey and a Client Survey plus we carried out two Volunteer Focus Groups.</p> <p>80% of KNA's clients were very satisfied and 12% satisfied with KNA's services.</p> <p>Some headline quotes include, <i>"It is great to have the security of knowing that KNA is available to provide support."</i> <i>"Really appreciate that KNA is there."</i> <i>"I have always been most grateful - that this help is available to our community."</i> <i>"KNA is wonderful!"</i></p> <p>We also have quarterly Trustee meetings that monitor, question and evaluate the work of KNA on a continuing basis.</p>
<p>Amount Requested</p>	<p>£1,293 – KNA is appreciative of any financial help towards items listed below.</p>
<p>What would the donation be spent on?</p>	<p>Training The Volunteer Survey and Focus Groups have some Volunteer Training Requests - including a repeat of the Moving and Handling Course giving our volunteers confidence getting our clients in and out of cars and to their appointments. We last ran it in November 2022. Total cost £360.</p> <p>IT Upgrades We require some IT upgrades including a new hard drive for the Office. Our voluntary sector IT support organisation recommended a hard drive for £700. This machine is mainly used by the Office Volunteers, who match client jobs with the volunteers.</p> <p>We also need a new office printer. KNA's IT support organization has recommended a printer for £233</p>
<p>Annual income of the charity or voluntary group</p>	<p>Please note, KNA has been fortunate to receive a couple of significant legacies over the last 12 years. KNA will have spent these legacies, and be running at below one years running cost by 2025.</p>
<p>Please provide a copy of your latest annual report and accounts (if available) to accompany this application, either by email or by post. Please email your application to charity@kewvillagemarket.org or post to Kew Village Market Committee, c/o 254A Kew Road, Richmond TW9 3EG</p>	

Signed:  Date: **08/03/2024**.....

Name: ...Abi Palmer..... Position: ...Director.....