Kew Village Market - Application for a Charitable Donation

| Name of charity or | Kew Neighbourhood Association (KNA) | |
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| voluntary group or Charity number (if | CIO 4400000 | |
| appropriate) | CIO 1196093 | |
| Contact person | Abi Palmer | |
| Address | St Luke's House, 270 Sandycombe Road, Richmond, Surrey, TW9 4JH | |
| Telephone | Land line: 020 8948 8054 Mobile: 07951 293 319 | |
| Email | Abi.Palmer@kna.org.uk | |
| Website | www.kna.org.uk | |
| Background of charity or voluntary group | KNA is a registered charity in Kew TW9, established for coming up to 50 years. KNA's services are free of charge and provided solely by volunteers. We currently have 150 volunteers and just over 200 clients. KNA only operates in Kew Ward in Richmond. The average age of our clients is 82 years old. At least 50% of our clients are non digital. KNA is run by 1.8 paid full time equivalent staff who answer to a board of trustees. | |
| Aims/objectives of the charity or voluntary group | KNA's mission is to work closely with individuals and organisations to support people in Kew who have difficulty getting out and about, or who appreciate a little regular company, by providing access to reliable, neighbourly help. KNA's vision is to enable people in Kew to remain independent for as long as possible. | |
| Please state the methods you use to achieve your aims e.g. visits, run classes etc. | The volunteers offer driving, companionship, shopping and light gardening. We do not provide intensive support or specialised help. In the last three months alone KNA's volunteers carried out: Driving – 561 drives including 148 to medical appointments, 413 to and from The Avenue Club and 98 shopping trips. Companionship/Befriending – 278 visits to peoples home including a few phone calls and accompanying people on shorts walks or out and about in their wheel chairs Gardening – eight shopping trips (Oct to Dec, so less than in the Spring & Summer months) Shopping – 98 Shopping trips, the majority are list shopping on someone's behalf. A few people are driven to and from a local shop and accompanied around the shop to give the support and confidence. Birthdays – our Volunteer Postman delivers all our clients a birthday card. Moments of Joy –special birthdays, ending in a zero, our Moments of Joy Volunteer visits clients with a card, a small plant and homemade brownies. Over recent years we have also offered all our clients a Christmas Tea Box. We also host a Client Summer Party each year, delivering tea boxes to those who are housebound. In addition we work in partnership with Broomfield School collating a list of up to 50 of our clients who would particularly appreciate a door step visit from their pupils to deliver a Harvest Festival Parcel. Working in partnership – we aim to work in partnership with local organisations to raise our profile, share good practice and increase local impact. We aim to grow this element of the charity as KNA heads towards it's 50th anniversary in 2027. | |

| How do you measure the impact of the work carried out by your charity or voluntary | We are in regular communication with our clients, volunteers and partners. In November and December 2023 we sent out a Volunteer Survey and a Client Survey plus we carried out two Volunteer Focus Groups. |
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| group in the local community? | 80% of KNA's clients were very satisfied and 12% satisfied with KNA's services. |
| | Some headline quotes include, "It is great to have the security of knowing that KNA is available to provide support.", "Really appreciate that KNA is there." |
| | "I have always been most grateful - that this help is available to our community." "KNA is wonderful!" |
| | We also have quarterly Trustee meetings that monitor, question and evaluate the work of KNA on a continuing basis. |
| Amount Requested | £1,293 – KNA is appreciative of any financial help towards items listed below. |
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| What would the donation be spent on? | Training The Volunteer Survey and Focus Groups have some Volunteer Training Requests - including a repeat of the Moving and Handling Course giving our volunteers confidence getting our clients in and out of cars and to their appointments. We last ran it in November 2022. Total cost £360. |
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Please email your application to charity@kewvillagemarket.org or post to Kew Village Market Committee, c/o 254A Kew Road, Richmond TW9 3EG

| Signed: Ali Palner | Date: 08/03/2024 |
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| Name:Abi Palmer | Position:Director |